

Mediation and Role of the Insurer in Mediation

by
Mr. Kenneth Chow,
Mediator, Instructor, Assessor
and

Ms Fanny Fung,
Mediator, Instructor, Assessor, Insurer



Mr. Kenneth Chow

Accredited Mediator, Mediation Instructor & Assessor, CEDR Trained Assessor, Committee Member of Education and Professional Training Committee & Assessment and Accreditation Committee of Hong Kong Mediation Centre, AHKIArb

Mr. Kenneth Chow heads the claims department of a general insurance company. He has over 20 years experience in claims management in the general insurance industry. His experience ranges over all lines of business with a specialization in liability claims and litigation cases.

Mr. Chow has served on various technical task forces in insurance industrial bodies. He was the founding convener of the Claims Committee under the Employees' Compensation Insurance Residual Scheme of The Hong Kong Federation Insurers and also member of Personal Injury - Medical Negligence Law Association.

He is the panel Assessor and General Mediator of Hong Kong Mediation Accreditation Association Ltd. and Hong Kong Mediation Centre. He is also the instructor in Certificate of Professional Mediator Training and past council member of Hong Kong Mediation Centre. Moreover, he is the listed panel mediator of HKSAR Lands Tribunal for Building Management Cases and listed accredited mediator for the Land (Compulsory Sale for Redevelopment) Ordinance Pilot Mediation Scheme.

He has given various talks on promoting mediation to community, professional bodies and commercial sectors. He has been one of the speakers of television programme on mediation at Asia Television Ltd.

Ms Fanny Fung

LLM, MBA, GDiplns, BBA(Hons), Accredited Mediator, Mediation Senior Instructor & Assessor, CEDR Trained Assessor, Committee Member of Education and Professional Training Committee & Assessment and Accreditation Committee of Hong Kong Mediation Centre, AHKIArb, Chartered Insurer, ACII, ANZIIF(Fellow) CIP

Ms Fanny Fung heads the claims department of a general insurance company. Fanny has profound mediation experiences in the areas of Personal Injury, Employees' Compensation Case, Building Management Disputes and Commercial Disputes.

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Ms Fung is a part time lecturer of Institute of Professional Education and Knowledge, Vocational Training Council teaching Professional Diploma of Insurance and various CPD Training on Mediation. She also published an article on "Mediation: The New Settlement Tool for Insurers in Hong Kong" on Journal of Australia and New Zealand Institute of Insurance and Finance, Vol. 33 No.5, November 2011.

She is the panel Assessor and General Mediator of Hong Kong Mediation Accreditation Association Ltd. and Hong Kong Mediation Centre. She is also the senior instructor in Certificate of Professional Mediator Training of Hong Kong Mediation Centre. Moreover, she is the listed panel mediator of HKSAR Lands Tribunal for Building Management Cases.

She has given various talks on promoting mediation to community, professional bodies and commercial sectors. She has been a speaker of a live radio programme on how to handle conflicts as a mediator and 5th Annual General Insurance Hong Kong Conference on Mediation organized by Australia and New Zealand Institute of Insurance and Finance.

The course aims to provide delegates with an understanding of Mediation, in particular the Insurance Industry as well as the role of the Insurer in Mediation.

Contents:

- What is Mediation?
- Why should you try Mediation?
- Suitable & Non-suitable cases
- Mediation Process
- Hong Kong's Mediation development in Insurance Industry
- Role of the Lawyer in Mediation
- Role of the Insurer in Mediation
- Strategy of Insurer
- The challenges faced by Insurer in Mediation

Scan to Calendar



Code:	EVT000000003	Level:	Standard
Date:	28 September 2013 (Saturday)	Language:	Cantonese (Course Materials in English)
Time:	14:30 - 17:45	Accreditation(s):	LSHK 3.0 CPD Points
Venue:	9th Floor, The Chinese Club Building 21-22 Connaught Road Central Central, Hong Kong	Request for Rerun:	Please Contact Us for Details



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